

About COVID-19 countermeasures

We are thoroughly taking countermeasures against COVID-19. We appreciate your understanding and cooperation.

<Staff efforts>

- ◇In consideration of the health of both customers and staff, the staff will be wearing masks as a precautionary measure.
- ◇We regularly disinfect areas that many people touch, such as tables and handrails.
- ◇The circulation ventilation system is always in operation in the ski center.
- ◇At the restaurant and rest area, we strive to ventilate the space so that it does not become a closed space by opening windows and doors.
- ◇At restaurants and rest areas, seats are widely spaced and table shields are installed.
- ◇The tableware used in the restaurant is washed at a high temperature of 80°C/176°F or higher, as well as disinfectant cleaning of food trays will be done regularly.
- ◇We have been regularly ventilating and disinfecting the inside of the gondola cabin.
- ◇Ticket counters, rental receptions, school receptions, shop cashiers, etc. are shielded to prevent splashing.
- ◇Rental and activity equipment is thoroughly disinfected after use before being prepared.
- ◇For school lessons, activities and rentals, please make an online booking in advance.



<Request for cooperation>

- ◇We ask that you wear a mask or facial covering when get on gondola and in the facility.
- ◇The gondola and some one lifts may limit the number of passengers. In addition, we may not be able to share with other customers.
- ◇We ask that you refrain from talking loudly when especially during meals at restaurants and rest areas.
- ◇The floor of the facility is marked to keep a social distance. Keep a social distance when lining up
- ◇We recommend highly recommended that you perform careful hand washing and proper hand disinfection as a precaution.
- ◇If you bad health condition, we ask that you don't come for prevent the spread of infection.
- ◇Required to take body temperature measurements when checking in for lessons and activities. If the guest's body temperature is 37.5°C/99.5°F or higher, we may refuse to participate.

