

Privacy Policy

- Handling of Personal Information

Teine Olympia Ski School (hereinafter referred to as "the School") recognizes the importance of personal information and will implement appropriate handling based on the following policy.

1. Collection of Personal Information

The School may collect your personal information (name, address, date of birth, telephone number, email address, etc.) during applications for various lessons or school memberships, as well as when making inquiries.

In addition, when taking a badge test (ski level test), we also collect the test results at the time of the examination in addition to the above personal information.

This information will be acquired by appropriate and fair means within the scope necessary for the specific circumstances.

2. Purpose of Use of Personal Information

The School will use the acquired personal information for the following purposes.

1. Acceptance and confirmation of applications or reservations for various lessons, examinations, and school memberships.
2. Sending guidance or notifications regarding applications and reservations.
3. Responding to inquiries and contacting customers.
4. Contacting parents/guardians or emergency contacts in the event of an emergency.
5. Registering information of successful badge test applicants with the Ski Association of Sapporo.
6. Submitting information of successful Class 1 level test applicants to the Ski Association of Sapporo for SAJ member registration procedures.
7. Submitting information to insurance companies (agencies) in the case of applying for accident insurance joined by the School.
8. Other cases necessary for the operations of the School, student management, or during emergencies.

3. Provision of Personal Information to Third Parties

The School will not provide personal information to third parties without the consent of the individual, except for cases related to items 5 to 7 of the purpose of use above, or when based on laws and regulations.

In addition, the handling of personal information may be outsourced, in whole or in part, to external parties within the scope necessary to achieve the purpose of use. In such cases, appropriate supervision will be exercised over the contractor.

4. Security Management of Personal Information

The School will take necessary and appropriate measures to prevent the leakage, loss, or damage of personal information, and for other security management of personal information.

In addition, acquired personal information will be retained for the period necessary to achieve the purpose of use, and will be disposed of in an appropriate manner thereafter.

However, this does not apply if retention is mandated by laws and regulations, or if the information is integrated with reports to the Ski Association or records of other students.

5. Disclosure, Correction, Suspension of Use, and Deletion of Personal Information

The School will respond appropriately to requests from individuals for the disclosure, correction, suspension of use, or deletion of their personal information, after verifying the identity of the requester.

However, there may be cases where it is difficult to meet the request, such as when records are integrated with the personal information of other students, or when retention is required by laws and regulations. In such cases, we will explain the reason and take measures to ensure that the relevant part cannot be identified to the extent possible.

6. Changes to the Privacy Policy

The School will comply with laws, regulations, and guidelines regarding the protection of personal information, and will continuously review and strive to improve the content of this policy.

7. Contact for Inquiries

For inquiries regarding the handling of personal information, please contact us at the following.

SAJ Certified Teine Olympia Ski School

〒006-0029 593-3 Teinehoncho, Teine Ward, Sapporo, Hokkaido

TEL: 011-685-7000 (Business hours: 8:00–17:00)

Email: school@sapporo-teine.com